



## Waterways Watch Society

Tel: (65) 6396 6768

Email: [contactwws@wws.org.sg](mailto:contactwws@wws.org.sg)

Website: <https://wws.org.sg>

Address: 4876 Beach Road Singapore 199587

**Date:** 7 September 2025, 2pm Singapore Time

**Venue:** Waterways Watch Society HQ (Kallang)

**Time:** 1400hrs to 1630hrs

### **Attendees (77):**

Ordinary Members (57): Alan Tan Poh Chey, Alicia Choy, Aung Kyaw Moe, Bow Boon How, Chan Ho Ming, Chong Ked Poon, Daniel Cheung Fook Hin, Daniel Lee, Darren Tan Chun Hao, Derrick Lo Hing Yong, Diane Neo Shuen Ni, Ding Kian Seng, Edward John Sebastian, Emek Goksu Durmusoglu, Eric Lim Guan Hiang, Eugene Heng Chin Hien, Goh Chia Chia, Gan Kong Nam, Goh Pheng Leong, Gurung Sumika, Ho Lijean, John Tan, Jonathan Poo Meng Yew, Kam Kian Lee, Kelvin Oh, Kiang Leong Feow, Kong Kwek Fon Louis, Kyaw Kyaw Linn, Lai Ching Wee Ben, Leong Hon Wai, Lim Chee Yong (Lin Zhiyong), Lin Tao, Loh Ai Wah Michelle, Low Joo Kek, Maria Delilah Samson, Margaret Lim Chin Yin, Mary Kesamin V. Cepeda, Mona Goh Pei Kie, Ng Shiang Nee, Peh Jia Yu, Peng Hoi Pun George, Philip Chan Soon Poo, Philip Ng Ngai Lab, Sim Chia Way Telly, Sim Chia Yeong Kelvin, Sun Yegen, Tan Soi Hong, Tay Ji Qin, Tay Kheng Tong, Tay Soon Nghee, Tan Boon Whye, Toh Hui San, Victor Kok, Victoria Binavince, Victoria Lee Woei Shyuan, Wee Bee Lian, Yvonne Tan Hui Juan.

Associate Members (20): Ang Kian Seng, Casey Ng Wei Wen, Chan Kai Ler, Daphne Condecido, Farisha Low, Hanyah Chan Kah Leng, Harshdeep Singh, Jenny Yap Siaw Hui, Khine Khin Win, Lauren Christine Jing Chia, Muhammad Zikri Bin Mohd Yani, Nisarg Atul Shah, Rohan Chitrakar, Roy Lee Pak Pui, Santosh Sant Krishna Dhuraji, Tong Yiu Yan, Vince Lee Joo Kuan, Yeh Chin Teck, Yu Mon Mon Kyaw, Zuraidah Binte Hasan.

AGM 2025 has a total of 57 voting members. A voting quorum can be formed and AGM 2025 can be officially commenced.



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### **Opening Speech by Mr Eugene Heng**

Mr. Eugene Heng, CEO and Founder of Waterways Watch Society, welcomed and thanked all members who attended this year's AGM in person. He shared that the Society engaged 63 different schools through its Values-in-Action (VIA) programmes, including assembly talks, and collaborated with 292 corporate partners on Corporate Social Responsibility (CSR) activities. In total, the Society was privileged to engage and share its mission with over 15,216 students and 9,578 adults and seniors, reflecting a 2% increase in student engagement and a 14% rise in corporate participation.

However, Eugene also highlighted a concerning trend: the volume of litter collected during school VIA programmes rose by 13%, while corporate clean-ups recorded an alarming 34% increase. This is particularly worrying in the Kallang/Marina area, where full-time cleaners are already deployed. These figures point to a persistent challenge in public awareness and social behaviour towards littering — a very real issue that continues to be overlooked by many Singaporeans today.

Eugene further urged all members to provide more detailed and specific reports of their observations, so that the team can deliver more effective feedback to the relevant authorities. He also shared that the authorities have given encouraging feedback on the weekly reports the Society has been circulating to our partners.

Eugene also expressed his gratitude to the continued support from all our clients and the relevant government agencies such as PUB, NParks, NEA, LTA, MND, SPF, and MCCY. With their partnership and support, we continue to grow and strengthen our efforts in environmental sustainability. We deeply value sincere collaboration and genuine friendships in this journey.

### **Passing of AGM 2024 Minutes by Mr Low Joo Kek**

Tay Kheng Tong (member) proposed and Philip Ng Ngai Lab (member) seconded the passing of minutes. All present were unanimous in favour of approving the minutes. There were no abstentions or objections raised by any of the members present.



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### **Review of April 2024 to March 2025 by Mr Low Joo Kek**

Mr. Low Joo Kek, President of Waterways Watch Society, shared that while the organisation continues to face challenges due to high operational costs, it remains in a stable financial position. He expressed his gratitude to all sponsors and individual donors for their generous contributions over the past year, which have significantly supported the Society's efforts.

Thanks to this continued support, more pre-schools have been able to participate in the Society's programmes, allowing the outreach and educational impact of WWS to grow. This has been a positive development and aligns with the Society's goals of greater community engagement and environmental education.

Mr. Low also reported steady growth in membership. Each month, approximately 20 to 30 new members attend orientation sessions, reflecting healthy interest in the Society's activities. On average, 247 members are actively involved in corporate social responsibility (CSR) projects, values-in-action (VIA) programmes, and weekend patrols. He expressed hope that even more new members will become actively engaged in the months to come, strengthening the Society's volunteer base and community impact.

### **Review and Passing of Accounts from April 2024 to March 2025 by Treasurer, Ms Victoria Lee**

Ms. Victoria Lee, the Treasurer, presented the audited accounts for the financial year spanning April 2024 to March 2025. She reported that the Society successfully maintained a surplus for the year. There was a reduction in income this year primarily due to lower Progressive Wage Credit support from IRAS and a drop in corporate sponsorships. However, this was offset by an increase in income from a generous \$200,000 donation by a private individual and from higher interest earnings generated from fixed deposit placements.



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On the expenditure side, the increase in expenses was mainly attributed to rising staff costs and professional fees incurred from outsourcing the finance function. These reflect necessary operational investments as the Society continues to scale its activities. Notably, there is an increase in Property, Plant, and Equipment expenditure due to the purchase of a new pedal boat, the replacement of aging boats, and the acquisition of six new kayaks to support ongoing water-based patrols and programmes.

Additionally, Ms. Lee highlighted an increase in current assets. This is primarily due to higher receivables, where services have been rendered but payment is still pending. Furthermore, there was a high inflow of cash during the year, which has been strategically reinvested into fixed deposits for better yield and financial prudence.

Mr. Calvin Bow raised a concern about the noticeable drop in government grants. Ms. Lee explained that many existing grants, including the recently expired Bicentennial Fund, do not support key expenditure areas such as staff salaries or capital assets, which form the largest part of the Society's operating costs. This has made it increasingly difficult to secure substantial grant funding. However, the society has been actively promoting our new Ripple donation campaign, which is supported by Tote Board's Enhanced Fundraising Scheme—providing dollar-for-dollar matching to double the impact of every contribution.

The financial accounts for the year were proposed for approval by Mr. Kam Kian Lee (Kenny) and seconded by Mr. Bow Boon How (Calvin). There were no objections or abstentions, and the accounts were officially passed and accepted.

Ms. Lee also expressed special thanks to Ms. Mona Goh and Ms. Yvonne Tan for their dedication and invaluable support to the finance team throughout the year. In addition, we would also like to thank our auditors, Baker Tilly, for their support in the audit of our financial statements. The Committee has agreed to continue with Baker Tilly as our auditors for the coming year.



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### **Pang Sua Office Updates by Mr Low Joo Kek**

On behalf of the Committee, Mr Low Joo Kek expressed the society's appreciation to Mr. Aung Kyaw Moe, our anchor volunteer for the Pang Sua foot patrol team, for his strong commitment and leadership. Since its launch in July 2021, the Pang Sua environmental patrol initiative has grown steadily, thanks to the groundwork laid by Mr. Kok Wai Tong and Mr. Low Joo Kek, who began planning for both the Yishun Pond and Pang Sua Pond patrols. Mr. Aung has been an active contributor till today.

The Pang Sua foot patrol currently operates every alternate Saturday from 9:30 AM to 12:00 PM. It began modestly with just four members and has since expanded to include nine highly committed regular volunteers. These volunteers are now organised into two separate groups covering different routes, reflecting the growing strength and structure of the team.

This initiative stands out as a successful ground-up effort, driven by the passion and commitment of WWS members. The team has made intentional efforts to gradually engage more residents in the neighbourhood, fostering a sense of ownership and environmental responsibility within the community. It is hoped that more neighbourhoods will follow this model in the near future.

Special thanks were extended to Mr. Aung for his steadfast leadership, dedication, and resilience in growing the Pang Sua team. His ability to hold the fort under challenging circumstances, especially when facing unnecessary backlash from members of the public, was particularly commended. Despite these difficulties, the team has remained united and motivated, continuing to carry out their duties with perseverance and heart.

### **Punggol Office Updates by Mr Low Joo Kek**



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Mr. Low Joo Kek, President of WWS and Leader of the Punggol team, shared that our Punggol Satellite Office, located under Sentul Crescent (approximately 8 minutes' walk from Punggol MRT Station/Waterway Point), has been in operation for 12 years since March 2014. Over the past 12 years, the Punggol Satellite Office has steadily expanded its presence. It began with a single container, later grew to include an office, and has since further developed to house both an office and a classroom. Punggol bike and boat patrols are conducted twice weekly - every Saturday from 3:00pm to 6:00pm, and every Wednesday from 10:00am to 1:00pm. There are currently four designated bike routes in operation. Kayak patrols are scheduled once every two months. We look forward to welcoming more members to join us in our ongoing efforts and activities at Punggol.

### **Lakeside Office Updates by Mr Louis Kong**

Mr Louis Kong, leader of the Lakeside Satellite Office, provided an update on recent developments and activities at Jurong. On 5 May 2024, the team conducted their first patrol using the Catamaran. However, it was observed that the vessel was not suitable for litter-picking activities due to its limited manoeuvrability. As a result, the Catamaran was eventually sent back to Kallang on 8 January 2025. On the same day, Boat 5 (RZ 040) arrived at Jurong Lake Gardens from Kallang. On other fleet movements, paddle boat PB058 was sent back to Kallang on 5 June 2024.

The Lakeside Satellite Office has started patrol activities at the Chinese and Japanese Gardens this year, mainly on bike and on foot. The office also successfully hosted its first Corporate Social Responsibility (CSR) activities at Lakeside. On 4 April 2025, we hosted an environmental clean up programme on foot for WuXi App Tec involving 30 participants, facilitated by Casey, Yalu, and Yegen. This was followed by another CSR foot programme on 22 April 2025, with 25 participants from Cummins Asia, supported by three facilitators.



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Mr Eugene Heng expressed special thanks to Louis, Michelle, and Jui Ming, who have been very committed in conducting patrols at our Kallang headquarters and then heading to our Jurong satellite patrol every Sunday. Mr. Louis Kong further encouraged members who are interested in restarting the weekday patrols at Jurong Lakeside, which were previously conducted, to contact him directly.

### **Coney Island Eco Trails by Mr Low Joo Kek**

The committee shared positive feedback from members who have participated in the Coney Island guided tours. Many attendees expressed that they only came to appreciate the uniqueness and significance of the area after joining the tour. Without the guided context, the island might simply appear to be a natural landscape, but the tour has helped members understand its ecological and historical value.

Each session is kept intentionally small, with 15 to 18 participants, to allow for better engagement and interaction during the tour. The tour itself is a casual two-hour walk, designed to be informative and accessible for all members. Members are warmly encouraged to participate.

In May 2024, one session was conducted with 16 members in attendance. In 2025, two sessions have been planned, with the latest taking place on the morning of August 9th, which coincided with a public holiday. These sessions continue to receive positive feedback, and the committee noted that if possible, conducting more than two sessions in the coming year would be a welcome development.

### **Future Plans and Introduction of new members in Admin Team by Mr Eugene Heng**

Mr. Eugene Heng shared several upcoming plans and strategic initiatives that the Society will be focusing on in the coming months and years.



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He reported that the organisation is currently in the process of sourcing a new boat to support operational needs and patrol activities. In addition, the Society is planning to replace twelve of its folding bicycles, which are essential equipment for land-based patrols and community engagement efforts.

Mr. Heng announced that a new programme is being developed, specifically targeting foreign visitors. This initiative aims to raise greater awareness of Singapore's waterways and environmental efforts among international audiences.

To maximise the use of existing facilities and reach more community segments, WWS is also looking into expanding weekday activities at both Punggol and Lakeside locations. These efforts are part of the Society's broader goal to increase engagement beyond weekends and school holidays.

In terms of internal operations, Mr. Heng noted that a new Standard Operating Procedure will be introduced for Kayak Facilitators and Kayak Patrol Leaders. This is intended to enhance consistency, safety, and the overall quality of kayak-based programmes and patrols.

Looking ahead, Mr. Heng shared that the Society is actively exploring new markets, including outreach to religious organisations and senior citizen groups. These communities present untapped opportunities for meaningful engagement and participation in environmental stewardship.

Additionally, Mr. Heng mentioned that WWS is considering a potential bid for a tender in 2026 to provide offsite educational programmes. This initiative would further strengthen the Society's role in environmental education and expand its footprint beyond current on-site activities.



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Finally, Mr. Heng highlighted that Waterways Watch Society is actively hiring both interns and full-time staff. This recruitment effort aims to bring in fresh talent to support the growing scope of the Society's programmes and operations.

### **Closing Remarks by Mr Low Joo Kek**

Mr. Low Joo Kek expressed that, as the Society moves into the next financial year, Waterways Watch Society will remain steadfast in its mission to promote sustainability and foster stronger community engagement. He reiterated the organisation's commitment to building and strengthening partnerships with corporates, schools, and donors, while continuing to enhance programmes to reach a broader audience across various communities.

In light of increasing operational costs, Mr. Low emphasised that WWS remains focused on maintaining financial resilience and ensuring operational excellence. Despite the financial pressures, the Society is determined to deliver impactful work with prudence and accountability.

Mr. Low also extended the Society's heartfelt appreciation to all donors and partners for their continued support. He noted the crucial role of individual contributions, which help to offset the decline in operational revenue and sustain the organisation's core operating costs. These donations, he stated, are essential for the continuation and growth of WWS programmes.

On behalf of the WWS Committee, Mr. Low expressed deep gratitude to all sponsors, volunteers, members, and staff. He acknowledged their tireless efforts, commitment, and trust, which form the foundation of the Society's success. He concluded by affirming that, together, the WWS community will continue safeguarding Singapore's waterways and inspiring a greener, more sustainable future for all.

### **Before the end of the AGM:**



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This year, the Society would also like to honor thirteen of our dedicated members who have clocked the highest number of environmental patrol duty hours this financial year. They are namely, Louis Kong Kwek Fong (248 hours), Michelle Loh Ai Wah (221 hours), Tan Jui Ming (202 hours), Ben Lai Ching Wee (199 hours), Low Joo Kek (198 hours), Darren Tan Chun Hao (153 hours), Sam Low Heng Moh (145 hours), Tan Soi Hong (138 hours), Mary Jesamin V Cepeda (126 hours), Edward John Sebastian (111 hours), Philip Tay Joo Thong (111 hours), Victor Kok (109 hours) and Lawrence Yeo Teong Hean (108 hours).

This year, the Society also honored our top twelve facilitators who have helped us tirelessly with programmes this year. They are Felix Wang Hee Chye (651.5 hours), Alvin Tay Soon Nghee (642 hours), Luke Boffa Christopher (597 hours), Seah Wai Ling (243.5 hours), Ng Boon Yeow (223.75 hours), Loo Hwei Kwin (214.5 hours), Jez Ng Chiew Ling (207.5 hours), April Yap Ching Peng (162.5 hours), Richard Lim Li Hin (141.5 hours), Philip Ng Ngai Lab (141.33 hours), Sun Yegen (140.5 hours) and Tan Hwee Shan (133.58 hours). Philip Chan in particular has been responsible for maintenance and servicing of all our patrol boats which has helped reduce our operating cost and also improved efficiency.

This year, the Committee would like to specially thank Kheh Kim Chong (KK), Philip Chan Soon Poo, Tay Kheng Tong (KT), Aung Kyaw Moe, Jerry Lim and Jonathan Poo for their continuous and outstanding support for the past year.

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**Approved by: Secretary**

Name: Goh Chia Chia

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**Approved by: President**

Name: Low Joo Kek